

Airport Service English

(空港におけるサービス向け英会話)



Course objective:

To communicate with passengers and customers in an international airport

(コースの目的: 国際空港でのあらゆる接客サービス)

Program Length

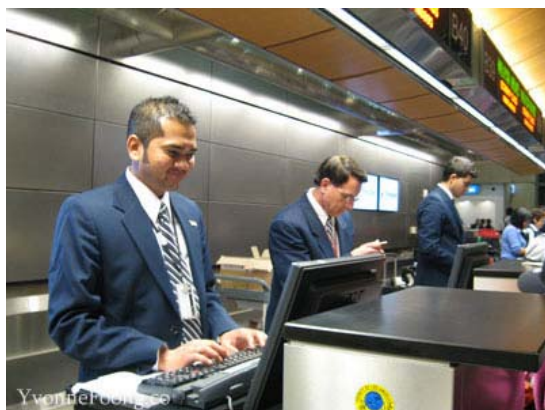
Eight 90-minute lessons with pair and group activities based on real-world scenarios.

(期間: 全 8 回/90 分 実際に起こりうるシチュエーションでのグループ・ペアアクティビティ)

Lesson focus

Speaking and listening skills in an airport environment

(具体的なレッスン内容: 空港内における会話のスキル)



Course Contents

Language and scenarios covering all aspects of airport customer service:

- ✦ ***check in and baggage***
- ✦ ***giving directions***
- ✦ ***transportation help***
- ✦ ***security and customs***
- ✦ ***baggage claim***
- ✦ ***announcements and changes***

(コース内容: 空港内でのあらゆる接客サービス)

Assessment

Post-course evaluation based on attendance, participation and performance

(評価: コース修了後に、出席、レッスンへの参加姿勢、成績に基づいて評価)